### **Bomb Threat Call Procedures**

Keep caller on the line—the longer he/she talks, the more we can learn.

Record as much of the message as possible on the form below—try to get exact words.

Tell the caller (if applicable) that the building is occupied and that the threatened action could result in the death or serious injury to many innocent persons.

Immediately upon termination of the call, report information to Security.

Date Time of Call Time Caller Hung Up Ext. No.
--

## **Exact Message (if possible):**

#### Ask Caller:

- · Where is bomb located? (Building, Floor, Room, etc.)
- · When will it go off?
- · What did it look like?
- Why?
- . Who put it there?
- · Caller's Name:

### Information About Caller:

- Where is caller? (Describe background and level of noise)
- • Sex:
   Male
   Female

   • Pitch of Voice:
   Low
   Moderate
   High

   • Speech:
   Stutter
   Accent
   Peculiar Dialect
- · Other:
- · Estimated age:

# Name & Room Number of Person Receiving Call:

 Caller's Voice		Background Sounds		Threat Language	
Calm Angry Excited Slow Rapid Soft Loud Laughter Crying	Nasal Stutter Lisp Raspy Deep Ragged Clearing Throat Deep Breathing Crackling Voice	Street Noises Crockery Voices PA System Music House Noises Motor Office Machinery	Factory Machinery Animal Noises Clear Static Local Long Distance Booth Other	Well Spoken (Educated) Foul Irrational Message Read by Threat Maker Taped Incoherent	
Normal Distinct Slurred	Disguised Accent Whispered	Report Call Imp	nediately To:		

If voice is familiar, who did it sound like?

Phone Number: Today's Date: Your Name: Position: Phone Number: